

**empower**  
HEALTHCARE

WE CHANGE LIVES





## Our Story

Established in Victoria in 2016, Empower Healthcare aimed to elevate healthcare standards with a focus on quality and person-centred care.

This commitment to quality care has fuelled expansion into new services and states, with a dedicated team of Nurses and Clinicians across Victoria, Western Australia, New South Wales, and Queensland.

We provide Dietetics, Massage, Nursing, Occupational Therapy, Osteopathy, Podiatry, Physiotherapy and Speech Pathology services for the Home Care, Residential Aged Care and Disability sectors.

Our dedicated team focus on enhancing independence and quality of life for those they care for, from the age of 15+ enabling them to live their best lives.

## Our Services

Our professional team of Allied Health clinicians provide the highest standard of care to holistically improve the social, physical and mental wellbeing of the people we care for. We genuinely care about the people we work with. We listen to their needs and exceed their expectations in delivery.



**Dietetics**



**Podiatry**



**Massage**



**Physiotherapy**



**Nursing**



**Speech Pathology**



**Occupational Therapy**



**Allied Health Assistants**



**Osteopathy**

*Not all services are available in all States.*

### Multidisciplinary Team Approach

All our clinicians play a vital role in delivering health services to improve people's health and wellbeing.

Having access to a broad range of other services within the one organisation is important when delivering the highest quality care and recognising when a need arises for cross service intervention.

Our team work together to deliver an ongoing healthcare management plan toward the shared goal of high quality, cost-effective care.

# Our Mission and Values

To deliver exceptional care that positively impacts people's lives.



## Shared Purpose

We work together to make a difference in our community

We empower each other to do great things

We all have our part to play



## Strive for Excellence

We never stop learning

We deliver meaningful outcomes

We take pride in the quality of our work



## Act with Integrity

We do the right thing in all circumstances

We treat everyone with respect

We foster an environment of trust, honesty and transparency



## Practice Positivity

We have a thank you culture

We recognise and celebrate success

We appreciate and support each other

# Funding

Our clients have their own goals, dreams and ambitions, and achieving them is a journey that takes time and consistency. Empower is shaped around a commitment to continuity of staff. We believe that people get better outcomes when they can build strong relationships and trust with the clinicians who treat them.

## NDIS

We are a registered NDIS provider, experienced in assessment and treatment strategies to help participants gain independence and achieve their goals.

Our multidisciplinary team approach enables better outcomes for participants from the one organisation in the comfort of their own home.

## Home Care

We deliver therapy for clients with Home Care packages. We take the time to communicate with referrers, clients and families from referral through to follow up so that everyone stays informed. All needs are met on time and on budget.

## Residential Aged Care

Empower's quality focused solutions are tailored to suit the specific needs of your organisation and maximise the safety, function and quality of life for your residents.

Our Mission is to deliver evidence based, high quality Allied Health services that support reablement, independence and quality of life for all people living in RAC.

## Other Funding

Our services are available to people with various funding including SWEP, CHSP, Medicare and Private.

**Please call 13000 HELP U to discuss further.**

# Contact Us



## Victoria

Melbourne

☎ 03 9583 1364

## New South Wales

Sydney

☎ 02 9188 4141

## Queensland

Brisbane

☎ 07 3180 3925

## Western Australia

Perth

☎ 08 6558 0848

## Australia wide: Telehealth services

Our Telehealth services are perfect for people unable to have in person appointments.

Visit website for street addresses.

Refer via our website  
**[empowerhealthcare.com.au](https://empowerhealthcare.com.au)**



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